



SILKE ULLRICH
Master engraver

Customer Information

If you order the engraving directly, you also get invoices directly from me, if there is nothing else agreed between you, the gunmaker and me.

Once we have agreed on the engraving, we will fix the timeframe for finishing the work.

The timeframe is depending on my freely available capacity and of course when I have your gun or parts in hands.

Please understand that a too late delivery, either by you or by the gunmaker will make it impossible to stick to the original timeframe. In case of a late delivery a complete replanning is necessary. As a rule of thumb:

- a small engraving like a monogram takes one to three days,
- an engraving on a bolt action rifle with some English scrolls takes one to two weeks,
- for large projects everything between three month and two years is possible.

Accessory work of organization for the hardening process of the steel after the engraving and before the whetting of small portion of the engraving can be carried out.

The whetting belongs to the engraving and is therefore free of charge; the hardening process will be handled for you based on remuneration.

An order need written acceptance, the work is carried out based on my general terms and conditions.